

# **Condominium Association**

### Newsletter

June 2024

"A self-managed and run community composed of a volunteer Board that works to keep costs low while striving to enhance property values and provide efficient leadership through open and honest communication."

# **CAPITAL PROJECTS UNDERWAY**

Projects to replace building doors and Intercom/Entry systems will begin shortly. The goal will proceed "Street-by-Street" through the community, beginning on Diana Drive, and will include a few of the worst cases (where intercoms are now unreliable). Three deck-renewals are presently underway on Claremont as "experiments" - working from inside the owner units rather than scaffolding or lifts from the outside (due to the steep hillside behind Claremont Court). As soon as "Start Dates" are confirmed, all residents whose buildings will be involved in intercom updates will receive timely notice.

### **RESIDENT PARKING ON CLAREMONT**

On Thursday, June 6 beginning at 8:30 AM, (rain date is Friday, June 7), additional RESIDENT parking spaces will be restored on Claremont Court. This will provide additional RESIDENT spaces needed for 4800-5100 Claremont Court. Once completed, please note that only vehicles with RESIDENT TAGS marked "C" will be permitted to park on Claremont. All residents are reminded that their RESIDENT TAG permits them to park on the street where their RESIDENT TAG is assigned: B-Birch Circle, D-Diana Drive, C-Claremont Court, H-Haley Court. Guests must park in unmarked spaces only. Any vehicles parked in RESIDENT spaces without appropriate Resident Identification will be towed without further warning.

# **May 2024 Board Meeting**

Held in person, May 14, 2024

The Meeting was called to order by President Cheryl McDonaugh at 6:00 PM. The following items were presented by Cheryl McDonaugh:

- 1. Deck renewals and related contractor issues. Former employees of Salvadore Enterprises formed a new company and offered similar pricing for deck renewal work. Salvadore Enterprises was retained for the ongoing work.
- 2. Maintenance contractors must be reviewed on a regular basis. In particular, the Board expressed concerns with the power-washing that was done in April and would like to see a competitive bid for the next power-washing.
- 3. Don McFarland reviewed the financial activity for April and May, to date. There were no questions regarding the report. The audit of HOA Fee accounts has resulted in a firm start 6-01-2024

- on eliminating overdue invoices through payment plans offered to owners presently in arrears. Additionally, with the accounts audited, current fee payment activity can be more easily monitored to help owners stay current.
- 4. Cheryl McDonaugh offered to arrange a ZOOM TOWN HALL Meeting that will be offered to candidates running for election in the fall general elections. Birch Pointe residents will be able to see and hear the candidates for public offices who wish to present themselves to the community without making "in person" solicitations in Birch Pointe. More information will be available for all after the primaries have concluded.

### **Real Estate Status:** Online resources such as Realtor.com, Trulia, Zillow, Estately, etc.

(2) At this time, one unit on Claremont is on the market.

When moving, PLEASE inform Don McFarland if you are on Birch Pointe's ACH program so that future automatic bank debits can be canceled. Once DUCIOA forms are requested, any scheduled ACH draws should be discontinued if possible. Current owner monthly payments can be made at closing by check, still at the \$320.00 ACH discounted rate. Contact dmcfarland@birchpointe.net, if there are any questions or concerns.

Note also that <u>parking hang tags for units being sold are to be returned to Jules</u>, not handed to new owners directly or to real estate agents. Tag numbers are associated with specific vehicles for security and tracking purposes. If the existing protocol is not followed, confusion may well result regarding undocumented cars and their actual owners if the new information is not provided. <u>This procedure applies to units which</u> <u>are rentals: tenants moving out should do likewise and turn over their tags.</u> Remember that replacement fees for reissue of a hang tag is \$50. Your cooperation is most appreciated!

#### Note:

- Requests for DUCIOA and/or Fannie Mae lender forms needed for property transfer should be directed to Don McFarland. There is a current fee of \$100 for either of these.
- Birch Pointe has a policy regarding investors to protect the interests of ALL owners which
  must be disclosed to potential buyers, either directly by the seller or by his/her realtor.
   The document outlining this policy established in 2013 is available on our website.

### **Treasurer's Report:**

Income for the Month of May was as expected and budgeted expenses were also in-line. Major expense items included Power-washing - \$14,275.00 and downpayments on 3 deck renewals at \$24,000.00.

### May 2024 Financials

**▶** Operating Account

Beginning Balance: \$123,729.52 Inflow – Operating Income: \$126,976.33

Inflow – One-time Transfers (from Reserve Fund): \$40,000.00

Outflow – Operating Expenditure: \$107,113.26

Outflow - Capital Expenditure: \$45,533.80 (Backflow Preventers Installation April/May))

Outflow – One-Time Transfer (to RA\*): \$ 0.00 Ending Balance: \$ 143,423.79

### ► Operational Reserve Account (ORA)

Beginning Balance: \$ 5491.33 Inflow – Periodic Transfers: \$ 0.00

Inflow – Interest: \$0.09

Outflow – Periodic Transfers\*: \$ 0.00

Ending Balance: \$5491.42

► Reserve Account (RA)

Beginning Balance: \$ 570,854.31 Inflow – Periodic Transfers: \$ 0.00

Inflow – Interest: \$ 9.50

Outflow – Periodic Transfers: \$ 40,000.00 Outflow – One-time Transfers: \$ 0.00 Ending Balance: \$530,863.81

# **Direct Pay Plan Reminders**

For Owners who are enjoying the benefits of Birch Pointe's Direct Pay Plan please observe the following reminders:

- 1. If any banking information changes, you must notify Don McFarland, in writing a minimum of 5 days prior to your scheduled ACH withdrawal date. In some cases, you may need to fill out a new form (found in all newsletters and available online at <a href="www.birchpointe.net">www.birchpointe.net</a>). Under no circumstances should you transmit banking information in an email. Print any new information and seal it in an envelope addressed to Don McFarland, Birch Pointe Condominiums HOA. You can drop this in the HOA mailbox at the Maintenance Office (on Claremont Court) or USPS to PO Box 1195, Hockessin, DE 19707. Remember that USPS does not always move as fast as you might think!
- 2. Direct Pay Plan participants enjoy a \$20.00 discount on monthly HOA fees. Must be ACH withdrawals from a Checking or Savings account.
- 3. If you are interested in moving to 6-month PrePay the discount is \$30.00 per month and the 6 month interval provides for ACH withdrawals in January and July of each year.

### **BIRCH POINTE DIRECTORY / IMPORTANT NUMBERS**

**➤ GENERAL PROPERTY MANAGEMENT QUESTIONS** 

Jules Litchfield – phone: (302) 277-7978; e-mail: <u>ilitchfield@birchpointe.net</u>

➤ MAINTENANCE ISSUES AND QUESTIONS

Maintenance (Jules) – e-mail: <u>jlitchfield@birchpointe.net</u>

➤ ACCOUNT STATEMENTS / HOA FEE OR ACH QUESTIONS

Don McFarland – e-mail: <a href="mailto:dmcfarland@birchpointe.net">dmcfarland@birchpointe.net</a>

➤ HOA BOARD PRESIDENT

Cheryl McDonaugh — e-mail: <a href="mailto:cmcdonaugh@birchpointe.net">cmcdonaugh@birchpointe.net</a>

### BIRCH POINTE CONDOMINIUM ASSOCIATION CENSUS FORM

P.O. Box 1195 Hockessin, DE 19707

Unit Address:	Number of Persons Residing in Unit:		
Legal Owner's Name:			
E-Mail Address:			
Legal Owner's Mortgage Company:			
Legal Owner's Vehicle Insurance Comp	eany:		
Legal Owner's Condo/Homeowners Ins	surance Company:		
Legal Owner's Phone Number(s):			
	Home	Work / Mobile	
If Non-Resident, Mailing Address:			
Tenant(s) Full Name(s) and Phone Num	nbers:		
Name	Home Number	Work / Mobile	
Name	Home Number	Work / Mobile	
Emergency Contact Info:  Name		Phone	
Vehicle(s) Owned by Occupant(s):			
ar Make / Model / Color		State & License Plate Number	
Year Make / Moo	del / Color	State & License Plate Number	
Pet(s) in Unit:			
* * NOTE: Renters are NOT permitted	d to have pets/animals wh	nile residing in Birch Pointe * *	
Are you currently in possession of the Rules an	•	_	
If a unit is a rental, it is the duty and responsive advise all tenants of the Rules, Reg			
I understand that the above information is for agents in maintaining the community and proposite Management if there are any changes in	the sole use of Birch Pointe Conc viding emergency services. I als	dominium Association and its authorized to acknowledge that I must notify Birch	
Signature of Own	er	Date	

### **Direct Payment Plan Overview**

#### A smart and easy way to automate your payment with Direct Payment.

Direct Payment is a repetitive payment between businesses and consumers that enables the service provider to deduct scheduled payments from the customer's checking or savings account. It's a dependable, flexible, and convenient process that does not require the consumer to use a computer or access the internet.

#### With Direct Payment, you will:

- Save time by having one less check to write
- Reduce postage costs with one less bill to mail
- Eliminate late fees or charges by making payment(s) automatically

### How does Direct Payment work?

You (the customer) will authorize regularly scheduled payments to be deducted from your checking or savings account by completing and submitting an authorization form. Payments are originated one business day before the specified day that they are due. Direct Payment is usually a repetitive payment that will remain in effect until the customer terminates the authorization. It's just that simple!

#### What is ACH?

The Automated ClearingHouse (ACH) Network is a nationwide system that processes electronic payments on behalf of depository financial institutions. The ACH Network was established in the 1970s as an electronic substitute for recurring check disbursements and collections. The ACH system is designed to serve all depository financial institutions, regardless of size, on an equitable basis. The system uses batch processing which costs less than on-line, real time processing systems. This feature makes ACH payments less expensive than other electronic payment methods such as wire transfers, and allows many financial institutions to participate.

# **Direct Payment Plan Authorization Form**

- 1. Mark the box of the type of account from which payment will be deducted, either a checking or savings account.
- 2. Fill in your name, unit number/address, financial institution information, and date.
- 3. Indicate what day of the month funds should be withdrawn and if this is for a monthly or 6-month pre-pay draw.
- 4. Attach a voided check for verification of all financial institution information.
- 5. Be sure to sign the form!

#### **AUTHORIZATION FOR DIRECT PAYMENT**

I authorize Birch Pointe Condominium Association (check ONE)	on to initiate electronic	debit entries to my:		
□ checking account	OR [	savings account		
for payment of my condominium fee(s) on or about the day of the month selected below, as well as any late fees, fines or assessments that are assessed (returned ACH fee, census non-completion fine, general fines, etc.). This authority will remain in effect until I have canceled it <i>in writing</i> .				
Processing date (check ONE) (ONLY these dates are available)	☐ 1 <sup>st</sup> of month	☐ 11 <sup>th</sup> of month	☐ 21 <sup>st</sup> of month	
Processing schedule (check ONE)	☐ monthly	/ □ 6-mo	☐ 6-month pre-pay	
Starting month for regular HOA payments				
Unit ID (e.g. 5001BC, 4005HC, 5203DD)				
Financial Institution / Bank Name				
	(Please Print Neatly!)			
Account Number at Financial Institution				
Financial Institution Routing/Transit Number				
Financial Institution City and State				
Signature		Date		
Telephone				

#### PLEASE KEEP A COPY OF THE AUTHORIZATION FOR YOUR RECORDS

Please mail to: Birch Pointe Condominium Association, P.O. Box 1195, Hockessin, DE 19707

**Attach Voided Check Here**